

Coronavirus Guidance

The school are continuing to follow guidelines set out by Public Health England and the daily updates we receive from the local authority. Further support and advice can be sought by visiting the following website:

[Coronavirus \(COVID-19\): UK government response](#)

Some Resources available for young people, Parents and Carers:

Children's Social Care – Who to contact if you are concerned about a child or young person?

- If you wish to report a matter to the police, call 101 and state your concerns.
- If you wish to report an emergency matter always dial 999.
- Social worker (out of office hours): 024 7683 2222.
- If there is no immediate danger or you need advice or information, you should call the Multi-Agency Safeguarding Hub on 024 7678 8555.
- If you want to discuss your concerns or need advice call one of the following:
Childline on 0800 1111
NSPCC Helpline on 0808 800 5000

Family Hubs - A family hub is a place where children, young people and their families can go when in need of help and support. The people working in the family hub will work in partnership with you and your community. They will help you find and get help from different services in the area and will be able to give you information, advice and support. <https://www.coventry.gov.uk/familyhubs>

Foodbanks - <https://coventry.foodbank.org.uk/contact-us/>

Young Minds - the UK's leading charity fighting for children and young people's mental health. <https://youngminds.org.uk/>

ChatHealth Messaging Service (Text your school nurse or Health Visitor) - During these unsettling times, you may be worried about your child's health and wellbeing and be unsure about how to get the help you need. Parent/carers of child(ren) aged 0-19 can send a text to: 07507 329114. We can help with all kinds of things like: Behaviour, Continence, Emotional health, Self-harm, Bullying, Minor illnesses – Chathealth is available 08:30am-5pm.

National Autistic Society – guidance and helpline for parents', young people and staff: <https://www.autism.org.uk/services/helplines/coronavirus.aspx>

Place2Be – Guide to helping parents answer questions from their children and to support family wellbeing: <https://www.place2be.org.uk/about-us/news-and-blogs/2020/march/coronavirus-updates-from-place2be/>

Carers UK - Guidance for carers: <https://www.carersuk.org/help-and-advice/health/looking-after-your-health/coronavirus-covid-19>

Covibook – an interactive resource designed to support and reassure children aged 7 and under, designed to help children explain and draw the emotions that they might be experiencing during the pandemic: <https://www.mindheart.co/descargables>